

“THIS CITY WORKS FOR YOU”



## Transforming Government with an ICT enabled strategy: City of Cape Town's Smart City Strategy



**Sm@rt  
Cape**

< smartcape access point >  
A Smarter Cape Town • 'n Flinker Kaapstad • iKapa Eqavileyo

  
**PROJECT UKUNTINGA**  
A Smarter Cape Town • 'n Flinker Kaapstad • iKapa Eqavileyo

  
**Kulisa**  
to grow

  
CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD



## The President says....

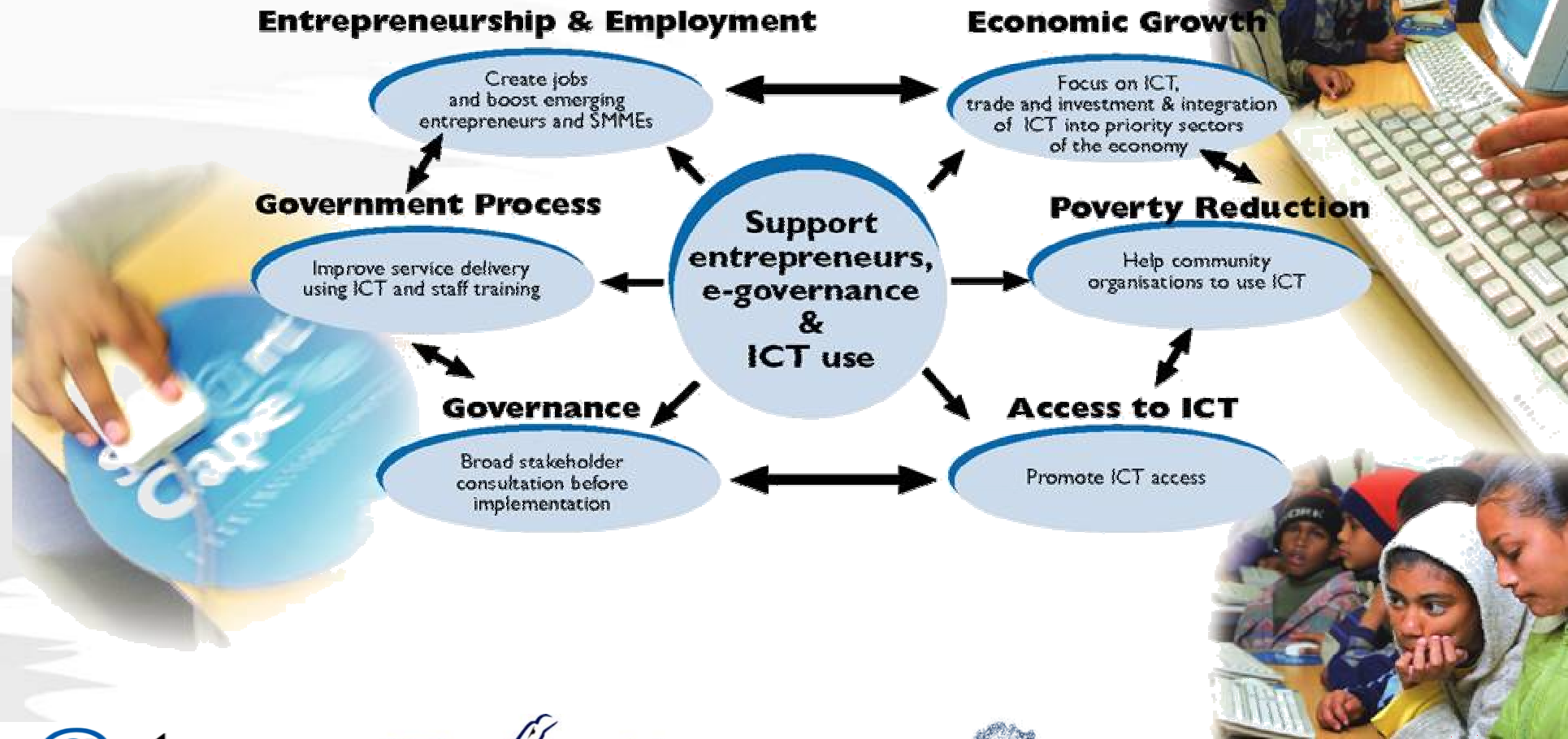
*“Entire communities need to be exposed to the benefits of ICT and positive attitudes created towards the cultivation of awareness and everyday access and use of this technology so as to bring all our people into the information age.”*



## KEY PROJECTS AND APPROACH

- Cape Town’s Strategy and Approach
- From Strategy to Implementation
  - Broad Overview/ History of the Smart City Programme
  - Key Projects and Results
    - Administrative Control and Revenue Management: Project Ukuntinga
    - Digital Inclusion and Access to opportunities: Smart Cape
    - Entrepreneur Support and Business Development: Digital Business Centres
    - Youth Development and Job Creation: Kulisa Project
    - The City and OSS
- Conclusions

# ICT Facilitates Socio-Economic Development





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LEARNING WITH A PURPOSE



FORBIDDEN



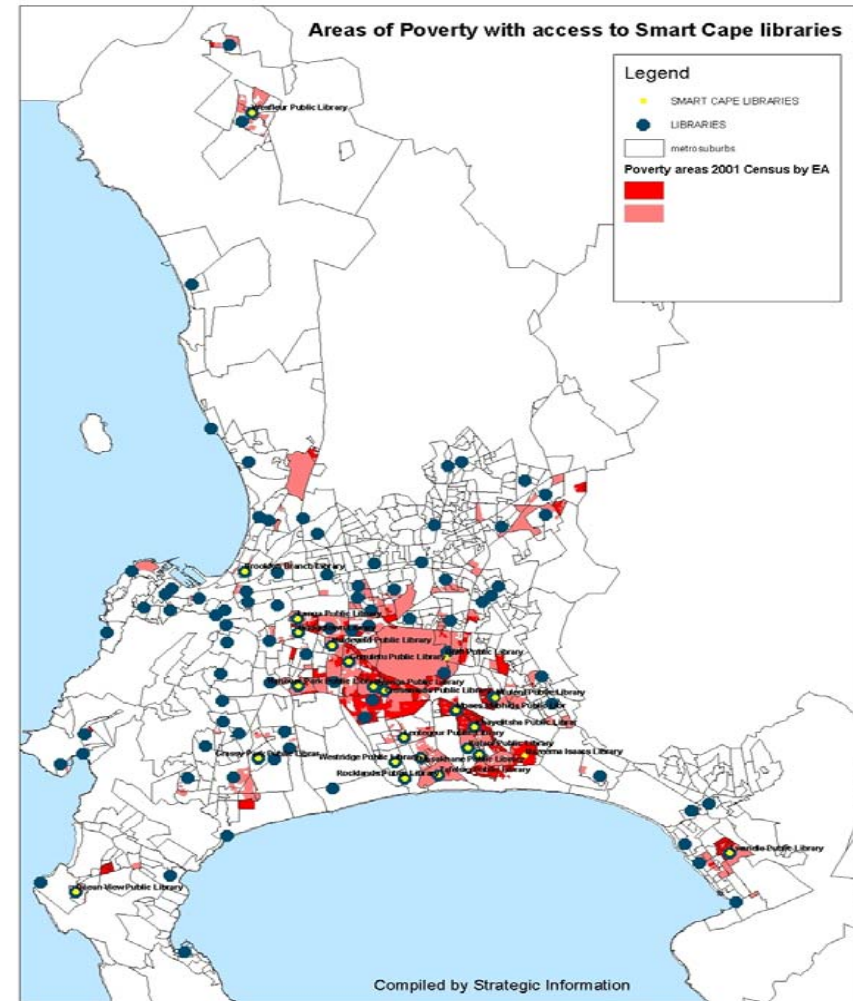
## Towards a Smart City...

- Self-service system where citizens and businesses will be able to:
  - Access local government information
  - Apply for services
  - Query and Pay accounts
  - Access tenders and job opportunities
  - Access local business support for emerging and small businesses



## Where are we now

- Currently 24 communities connected
- ± 13000 users. Growth rate at 100 new users per month
- Aim is to have 100 communities connected by the end of the year
- Access to relevant local content key to a successful e-government programme
- Mobile Smart Cape – based on Brazilian Mobile SAC



“THIS CITY WORKS FOR YOU”

City/People Development



## Building a Smart City: Enhancing our IT Skill Base



## Where are we?

- Currently have 130 youth in the programme
- Critical to the success of the project is the mentor/assessor role, and the City has invested in building this capability.
- Interns have access to both theoretical and practical knowledge thus preparing them for employment upon completion of their year-long learnership
  - experience in a large complex organisation utilising the latest technologies (SAP, Microsoft Server 2003, Active Directory, dotNet development environment, C#, etc.)
- Project is an enabler of social and economic development
- The challenges of expanding this project would be dependent on the success of the evaluation and the extent to which the ICT industry is prepared to partner with us.



## Benefits for The City of Cape Town

- Alignment with and support of strategy
- In line with proposed operational model
- Links to proposed pilot centre
- Financial partnership with other spheres of Government and private sector
- Catalyst for co-operation between City and other spheres of government